Shannon M. Oltmann, Ph.D.

Education

Ph.D. Indiana University, 2012

Information Science

(Doctoral minor: Political Science)

M.I.S. Indiana University, 2007

Information Science

B.A. DePauw University, 2000

(magna cum laude)

English Composition

Employment

2018-present

Associate Professor, School of Information Science, University of Kentucky, Lexington KY 2012-2018

Assistant Professor, School of Information Science, University of Kentucky, Lexington, KY 2011-2012

Online Content Developer, Option Six, Bloomington, IN

2009-2012

Adjunct Instructor, School of Library & Information Science, Indiana University, Bloomington, IN

2002-2004

Career Center Director, Career Concepts Executive Options, Oklahoma City, OK

Grants/Fellowships Awarded

- 2022: **\$6,680.** College of Communication and Information's Research and Creative Activities Program (RCAP). *Perspectives on York book censorship.* Co-principal investigator.
- 2021: **\$1,865.** College of Communication and Information Research Award. *Louisville Latinx immigrants' use of social media.* Co-principal investigator.
- 2020: **\$7,200.** College of Communication and Information's Research and Creative Activities Program (RCAP). *Access to LGBTQ-themed websites in Kentucky public libraries: An investigation of internet filtering implementation.* Principal investigator.

- 2019-2021: **\$54,901.** Institute of Museum & Library Services. National Leadership Grant # LG-12-19-0051-19. *Internet filtering, digital literacy, and information poverty: Intersections and challenges.* Principal investigator.
- 2015-2016: **\$1,500.** Faculty Fellows (Cohort #3). *Presentation U!* at University of Kentucky. Fellowship to redesign course to include multimodal communication. Co-principal investigator (with Dr. Melissa Adler).
- 2014: **\$2,500.** American Library Association. Annual Diversity Research Grant. Title: *In-depth investigation of LGBT collections in school media centers.* Principal investigator.
- 2013: **\$7,000.** University of Kentucky. Summer Faculty Research Fellowship. Title: *Investigating the frequency of dual use research across multiple scientific disciplines.* Principal investigator.

Publications

Refereed Articles: Published/In press

- Espinoza Vasquez, F., & **Oltmann, S. M.** (Under review). Information precarity in post-Maria Puerto Rico: Extending the information marginalization framework.
- **Oltmann, S. M.,** Kitzie, V., & Barriage, S. (Accepted). 'For me, it is an intellectual freedom issue': Drag storytimes, neutrality, and ALA core values. *Journal of Librarianship and Information Science*.
- Kitzie, V., Floegel, D., Barriage, S., & **Oltmann, S. M.** (2022). How visibility, hypervisibility, and invisibility shape library staff and drag performer perceptions of and experiences with drag storytimes in public libraries. *Library Quarterly*, 92(3), 215-240.
- **Oltmann, S. M.,** Samek, T., & Cooke, L. (2022). Intellectual freedom: Waving and wavering across three national contexts. *IFLA Journal*, 48(3), 439-448.
- Greenhalgh, S. P., Krutka, D. G., & Oltmann, S. M. (2021). Gab, Parler, and (mis)educational technologies: Reconsidering informal learning on social media platforms. *Journal of Applied Instructional Design*, 10(3).

 https://edtechbooks.org/jaid_10_3/gab_parler_and_mised. *Winner of McJulien Scholar Award from the Culture, Learning and Technology division of the Association for Educational Communications and Technology.
- Barriage, S. Kitzie, V., Floegel, D., & **Oltmann, S. M.** (2021). Public library staff perceptions of and experiences with drag queen storytimes. *Children and Libraries*, 19(2), 14-22. *Nominated for Eli M. Oboler Award from American Library Association.

- Espinoza Vasquez, F., Proferes, N., Cooper, T., & **Oltmann, S. M.** (2021). Going rogue: Reconceptualizing government employees' contentious politics on Twitter. *First Monday*, 26(6). Available at: https://firstmonday.org/ojs/index.php/fm/article/view/11631/10147
- **Oltmann, S. M.,** Knox, E. J. M., & Peterson, C. (2021). The significance of access to information—and the challenges it faces in librarianship. *Library Philosophy and Practice*, March 2021. Article #5094. Available at: https://digitalcommons.unl.edu/libphilprac/5094/.
- von Wiegen, L., & **Oltmann, S. M.** (2020). A different democratic divide: How the current U.S. online court record system exacerbates inequality. *Law Library Journal*, 112(2), 257-273.
- **Oltmann, S. M.,** Cooper, T., & Proferes, N. (2020). How Twitter's affordances empower dissent and information dissemination: An exploratory study of the rogue and alt government agency Twitter accounts. *Government Information Quarterly*, 37(3). Article 101475.
- **Oltmann, S. M.,** & Reynolds, S.D. (2020). When libraries aren't challenged: Librarians discuss a lack of patron challenges to their collections. *Journal of Research on Libraries & Young Adults, 11*(2). Available at: http://www.yalsa.ala.org/jrlya/wp-content/uploads/2020/04/LibrariesArentChallenged Oltmann FINAL.pdf
- **Oltmann, S. M.** (2019). Important factors in Midwestern public librarians' views on intellectual freedom and collection development (Part II). *Library Quarterly*, 89(2), 156-172.
- **Oltmann, S. M.** (2018). Important factors in Midwestern public librarians' views on intellectual freedom and collection development (Part I). *Library Quarterly*, 89(1), 2-15.
- Knox, E. J. M., & **Oltmann, S. M.** (2018). Social responsibility, censorship, and the ALA: The 2015 Banned Books Week controversy. *Library Quarterly*, 88(1), 5-22.
- **Oltmann, S. M.** (2018). Ethics, values, and intellectual freedom in school libraries. *School Libraries Worldwide*, 24(1), 71-86.
- Peterson, C., **Oltmann, S. M.**, & Knox, E. J. M. (2017). The inconsistent work of web filters: Mapping information access in Alabama public schools and libraries. *International Journal of Communication*, 11, 4583-4609.
- **Oltmann, S. M.** (2017). Intellectual freedom in academic libraries: Surveying deans about its significance. *College and Research Libraries*, 78(6), 741-760.
- **Oltmann, S. M.**, Peterson, C., & Knox, E. J. M. (2017). Analyzing challenges to library materials: An incomplete picture. *Public Library Ouarterly*, *36*(4), 274-292.
- **Oltmann, S. M.** (2016). The paradox of shock: Artists' experience of censorship. *Journal of Information Ethics*, 25(2), 59-76.
- **Oltmann, S. M.** (2016). "For all the people": Public library directors interpret intellectual freedom. *Library Quarterly*, 86(3), 290-312.

- **Oltmann, S. M.** (2016). Qualitative interviews: A methodological discussion of the interviewer and respondent context. *Forum Qualitative Social Research*, 17(2). Available at: http://www.qualitative-research.net/index.php/fqs/article/view/2551
- **Oltmann, S. M.** (2016). Public librarians' views on collection development and censorship. *Collection Management, 41*(1), 23-44.
- **Oltmann, S. M.** (2016). Intellectual freedom and freedom of speech: Three theoretical perspectives. *Library Quarterly*, 86(2), 153-171.
- **Oltmann, S. M.** (2016). "They kind of rely on the library": School librarians serving LGBT students. *Journal of Research on Libraries and Young Adults, 7*(1). Available at: http://www.yalsa.ala.org/jrlya/wp-content/uploads/2016/03/Oltmann They-Kind-of-Rely-on-the-Library.pdf
- **Oltmann, S. M.**, Knox, E. J. M., Peterson, C., & Musgrave, S. (2015). Using open records laws to conduct research. *Library & Information Science Research*, *37*(4), 323-328.
- **Oltmann, S. M.** (2015). Dual use beyond the life sciences: An LIS perspective. *Library & Information Science Research*, 37(3), 176-188.
- **Oltmann, S. M.** (2015). Variables related to school media center LGBT collections. *Libri*, 65(1), 25-33.
- **Oltmann, S. M.** (2015). Dual use research: Investigation across multiple science disciplines. *Science & Engineering Ethics*, 21(2), 327-341.
- **Oltmann, S. M.** (2015). Data, censorship, and politics: Analyzing the restricted flow of information in federal scientific policy development. *Journal of the Association for Information Science and Technology*, 66(1), 144-161.
- Shachaf, P., **Oltmann, S. M.**, & Horowitz, S. (2008). E-quality in virtual reference services: Evaluation of service equality. *Journal of the American Society for Information Science and Technology*, 59(4), 535-550.

Books

- **Oltmann, S. M.** (Ed.). (2023). *The fight against book bans: Perspectives from the field.* Libraries Unlimited.
- Oltmann, S. M. (2019). Practicing intellectual freedom in libraries. Libraries Unlimited.

Book Chapters

DiGiacomo, D., **Oltmann, S. M.,** & Hall, C. (2021). Libraries of, by, and for the people: Reimagining strategies to enhance the democratic culture within LIS spaces and

- programming. In Libraries and the Global Retreat of Democracy: Confronting Polarization, Misinformation, and Suppression (N. G. Taylor, K. Kettnich, U. Gorham, & P. T. Jaeger, Eds.). Emerald Publishing.
- Knox, E. J. M., **Oltmann, S. M.,** & Peterson, C. (2020). Designing research based on FOI requests. In *Freedom of information and social science research design* (K. Walby, Ed.) Oxford: Oxford University Press.
- **Oltmann, S. M.** (2018). Misinformation and intellectual freedom: Does fake news have a place in libraries? (pp. 66-76). In *Information literacy and libraries in the age of fake news* (D. Agosto, Ed.). Santa Barbara, CA: Libraries Unlimited.

White Papers & Technical Papers

- Schulzrinne, H., & Montpetit, M.-J. (2021). NSF broadband research 2020 report. Participant in 2020 Workshops on NSF Broadband Research. Available at: https://www.cs.columbia.edu/~hgs/papers/2021/NSF-BBRR.pdf.
- **Oltmann, S. M.,** Knox, E. J. M., Peterson, C., & Caldwell-Stone, D. (2020). *Internet filtering, information poverty, and digital literacy: Intersections and challenges.* Produced for the Internet Filtering Symposium. Available at: http://etc.mappinginfoaccess.org/papers/InternetFilteringSymposiumWhitePaper.pdf.

Non-refereed Journal Articles

- **Oltmann, S. M.** (2018). How should libraries respond to #MeToo? *American Libraries, 49*(6), 81.
- **Oltmann**, **S. M.** (2017). Creating space at the table: Intellectual freedom can bolster diverse voices. *Library Quarterly*, 87(4), 410-418. [Note: Invited contribution for special issue; not peer-reviewed]
- Harper, L. M., & **Oltmann, S. M.** (2017). Big data's impact on privacy for librarians and information professionals. *Bulletin of the Association for Information Science and Technology*, 43(4), 19-23.
- **Oltmann, S. M.** (2014). Encryption and incrimination: The unclear legal and policy status of encrypted hard drives. *Bulletin of the Association for Information Science and Technology*, 40(2), 22-26.

Editorials

- Agosto, D. E. & **Oltmann, S. M.** (2022). Guest editorial: The complexity of teaching and learning about mis- and dis-information. *Information and Learning Sciences*, 123(1/2), 1-6.
- Kettnich, K., Jaeger, P. T., **Oltmann, S. M.** & Taylor, N. G. (2022). On adaptation: In time, in art, in starfish, and in the scope and policies of Library Quarterly. *Library Quarterly*, 92(1), 1-4.
- Taylor, N. G., Jaeger, P. T., **Oltmann, S. M**., & Kettnich, K. (2021). A 'very special episode.' *Library Quarterly*, 91(2), 121-125.

Public Scholarship

- Ferrett, R. (2022, September 28). *Book banning* [radio broadcast]. Wisconsin Public Radio. https://www.wpr.org/shows/book-banning-wisconsins-migratory-birds
- Saunders, S. (Producer.) (2022, September 22). *Banned books week: Who decides?* [TV series episode]. In T. Hall & Q. Burns (Executive producer), The Tamron Hall Show. Summerdale Productions & ABC News. https://tamronhallshow.com/videos/sunny-hostin-weighs-in-on-the-countrys-growing-list-of-book-bans-in-schools/
- Wong, P. [ALA President]. (2022). ALA connectivity corner: Internet filtering. (Guests: Shannon M. Oltmann and Emily J. M. Knox). [Instagram Live Chat].
- Civic Genius. (2022, September 7). Content moderation and the value of free speech with Shannon Oltmann [Audio podcast episode]. In *Civic Genius*. https://www.ourcivicgenius.org/learn/content-moderation-and-the-value-of-speech-with-shannon-oltmann/
- Yao, J. (2022, March 25). How LGBTQIA+ book bans impact kids and teens. *We Need Diverse Books*. https://diversebooks.org/how-lgbtqia-book-bans-impact-kids-and-teens/
- Rea, A. (2022, March 14). Public libraries face escalating book challenges. *Library Journal*. https://www.libraryjournal.com/story/Public-Libraries-Face-Escalating-Book-Challenges.
- Cheves, J. (2022, April 11). Local politicians want control of Ky. public libraries. What will be lost if they get it? *Lexington Herald-Leader*. https://www.kentucky.com/news/politics-government/article260128950.html.
- Steve Thomas. (Host.) (2021, November 2). Episode 211: Shannon M. Oltmann [Audio podcast episode]. In *Circulating Ideas*. https://circulatingideas.com/2021/11/02/211-shannon-moltmann/

Presentations

Refereed Conference Papers & Presentations

- **Oltmann, S. M., & Knox, E. J. M. (2022).** Censorship is not a panacea: Access to information in a resilient society. Annual Meeting of the Association for Information Science and Technology.
- **Oltmann, S. M.** (2022). What do internet filters allow? Trying to access LGBTQ+ content in Kentucky public libraries. Kentucky Library Association.
- **Oltmann, S. M.,** & Landrum, M. (2022). *Preparing for Intellectual Freedom Challenges Intellectual Freedom in the Field.* Kentucky young adult & children's conference.
- **Oltmann, S. M.,** Ndumu, A., Knox, E. J. M., & Burgess, J. T. F. (2021). *Information injustice and intellectual freedom: Polarizing concepts for a polarizing time*. Annual Meeting of the Association for Information Science and Technology.
- Barriage, S., Kitzie, V., Floegel, D., & **Oltmann, S. M.** (2021, April). *Public library staff perceptions of stakeholder support for drag queen storytimes*. Paper presented at the Libraries in the Digital Age Conference, Dubrovnik, Croatia.
- Floegel, D., Barriage, S., Kitzie, V. L, & **Oltmann, S. M.** (2020). *Values, risks, and power influencing librarians' decisions to host drag queen storytime*. Annual Meeting of the Association for Information Science and Technology (Conference moved online).
- **Oltmann, S. M.,** Barriage, S., Greyson, D., & Vaugh, M. (2020). How to undertake ideologically contentious research: Leaning on reflexivity and positionality to address uncomfortable disjunctures in information research. Annual Meeting of the Association for Information Science and Technology (virtual).
- Barriage, S., Floegel, D., Kitzie, V., & **Oltmann, S. M.** (2020, January). Diversity research update. American Library Association Midwinter Meeting, Philadelphia, PA.
- **Oltmann, S. M.,** & Knox, E. J. M. (2020). *More than just banned books: Recent research on intellectual freedom*. American Library Association Virtual Annual Conference.
- **Oltmann, S. M.** (2020). *Going viral: Viruses and scientific misinformation*. Paper to be presented at the Information Ethics Roundtable, Boston, MA. (Conference cancelled).
- Barriage, S., Kitzie, V., Floegel, D., & **Oltmann, S. M.** (2020, June). "It's hard to see how these would be harmful to kids: "Public library staff perceptions of child development and drag queen storytime. Paper to be presented at the Canadian Association of Information Science Conference, London, ON. (Conference moved online).
- **Oltmann, S. M.,** Albright, K., & Dali, K. (2019). *Happy authors, happy editors: Tips and tricks to getting published in a peer-reviewed journal*. Annual Meeting of the American Library Association. Washington, DC.

- **Oltmann, S. M.,** Agosto, D. E., & Froehlich, T. J. (2018). *Challenges of false information: What do we do about "fake news"?* Annual Meeting of the Association for Information Science and Technology. Vancouver, BC.
- Doyle, T., & **Oltmann, S. M.** (2017). *Getting bad data: Does purposeful obfuscation matter?* Information Ethics Roundtable 2017: Data and ethics. Champaign-Urbana, IL.
- **Oltmann, S. M.** (2016). *Exploring ethical encryption*. 6th Annual International Symposium for Digital Ethics. Chicago, IL.
- Knox, E. J. M., & **Oltmann, S. M.** (2016). *Values, culture, and censorship: The 2015 Banned Books Week Poster Controversy*. Information Ethics Roundtable 2016: Intellectual freedom and access to information. Tucson, AZ.
- Jones, B., Winters-Palacio, C. M., Knox, E. J. M., & **Oltmann, S. M.** (2016). *Mapping information poverty: Theory and tools for libraries to provide equitable opportunity for intellectual freedom*. Information Ethics Roundtable 2016: Intellectual freedom and access to information. Tucson, AZ.
- **Oltmann, S. M.** (2013). Purposeful selection of interview modes: Comparing face-to-face and telephone interviews. International Congress of Qualitative Inquiry 2013. Champaign-Urbana, IL.
- **Oltmann, S. M.** (2013). Bureaucrats and scientists: Explaining restricted access to scientific research. International Congress of Qualitative Inquiry 2013. Champaign-Urbana, IL.
- **Oltmann, S. M.** (2013). "The public is part of the audience": Information access for citizens, democratic accountability, and climate change science. iConference 2013. Fort Worth, TX.
- **Oltmann, S. M.** (2011). Telephone and email interviews: Using the respondents' context to determine the best interview mode. iConference 2011. Seattle, WA.
- **Oltmann, S. M.** (2010). *Katz out of the bag: The broader privacy ramifications of using Facebook*. 73rd Annual Meeting of the American Society for Information Science and Technology. Pittsburgh, PA.
- **Oltmann, S. M.** (2007). *SI*²: Social informatics and symbolic interactionism. Social Informatics Symposium, 70th Annual Meeting of the American Society for Information Science and Technology. Milwaukee, WI.
- Shachaf, P., & **Oltmann, S. M.** (2007). *E-quality and e-service equality*. 40th Hawaii International Conference on System Sciences (HICSS-40). Hawaii.
- **Oltmann, S. M.**, Rosenbaum, H., & Hara, N. (2006). *Digital access to government information:* To what extent are agencies in compliance with E-FOIA? 69th Annual Meeting of the American Society for Information Science and Technology. Austin, TX.

Invited Talks

- Critical Conversation in LIS (#CCinLIS) Lecture: What's so critical about intellectual freedom? (With Emily J. M. Knox). (2022). University of South Carolina, School of Information Science. Audience: national.
- Defending intellectual freedom. (2022). Indiana University, Department of Information and Library Science. Audience: local.
- ASLA Banned Books Week Webinar 2022. (2022). Alabama School Library Association. Audience: regional.
- Breaking down intellectual freedom. (With Emily J. M. Knox). (2022). Pierce County (Washington) Library System. Audience: local.
- *LGBTQ+ resources in your library.* (2022). San Jose State University iSchool Pride Month Symposium. Audience: national.
- Preparing for and handling book challenges. (2022). Illinois Reaching Across Illinois Library System (RAILS). Audience: regional.
- Intellectual freedom questions? We've got answers! (With Mary Landrum and King Simpson). (2022). Kentucky Public Library Association. Audience: regional.
- What to do when law enforcement arrives in your library. (With Mike Robinson). (2021). Alaska State Library. Audience: regional.
- LIS publishing panel. (With Denice Adkins and Dietmar Wolfram). (2021). Library Research Roundtable, American Library Association. Audience: national.
- Drag queen storytimes: Library staff experiences and perspectives. (With Sarah Barriage). (2021). University of Kentucky. Audience: local.
- Qualitative interviews: How talking to people results in productive, meaningful research. (2021). University of Wisconsin, Madison. Audience: local.
- Frosty windows, frosty mirrors: Representation, labeling, discoverability, and the chilling effect. (With Loida Garcia-Febo, Rhonda Evans, Amanda Vazquez, Laura Koltutsky, Desmond Wong, and Rae-Anne Montague). (2021). Social Justice and Intellectual Freedom Webinar, American Library Association's Office for Intellectual Freedom. Audience: national.
- Combatting information poverty: Today's ethical challenge. (2021). The Ethics and Social Justice Center, Bellarmine University. Audience: regional.
 - *Talk proposal won 2021 Commonwealth Ethics Lecture competition.
- COVID-19 and academic censorship: A banned books week webinar. (2020). Sage Publishing and Office for Intellectual Freedom. Audience: national.

- *Intellectual Freedom.* (2019). Public Library Institute, Kentucky Department of Libraries and Archives. Louisville, KY. Audience: local.
- Underserved communities: How and why you should reach out to them. (2017). South West Ohio Network (SWON) Webinar. Audience: regional.
- Silencing science: Attempts to curb federal employees' communication with the public. (2017). Association for Information Science & Technology (ASIS&T) Webinar. Audience: national.
- Intellectual Freedom. (2017). Public Library Institute, Kentucky Department of Libraries and Archives. Louisville, KY. Audience: local.
- *Intellectual Freedom.* (2016). Public Library Institute, Kentucky Department of Libraries and Archives. Frankfort, KY. Audience: statewide.
- "Any information can be misused": The occurrence and implications of dual use research. (2014). College of Communication and Information Research Seminar. Lexington, KY.
- *Open access.* (2006). American Society for Information Science and Technology, Indiana Chapter, Indianapolis, IN.

Courses Taught

University of Kentucky, School of Information Science

- ICT 201: Personal Knowledge Management (face to face)
- LIS 600: Information in Society (face to face and online)
- LIS 603: Management in Library and Information Science (online)
- LIS 643: Public Libraries (online)
- LIS 672: Practicum (supervised several students in independent practica)
- LIS 690: Special Topics: Intellectual Freedom and Core Values (online)
- LIS 690: Ethical Issues in Information Organizations (online)
- LIS 692: Independent Study (Supervised and guided individual graduate students in their respective independent study projects; face to face and online)
 - o Fall 2021: Service in public libraries
 - o Spring 2021: Access to information in segregated libraries
 - o Fall 2020: Prison libraries
 - o Fall 2020: Book preservation
 - o Summer 2020: Library marketing
 - o Summer 2020: Public libraries and disaster responses
 - o Spring 2020: Public libraries in Kentucky
 - o Fall 2019: *Bibliotherapy*
 - o Summer 2018: Religion and intellectual freedom
 - o Fall 2017: Makerspaces in public libraries
 - o Fall 2016: Libraries serving those with disabilities

- o Fall 2016: Public accessibility to court documents
- o Spring 2016: *Information ethics*

Guest Lectures. Invited to present guest lectures in the following courses:

- o MAS 101: Introduction to Media and Culture. University of Kentucky. Topic: *How to be an ethical user of social media.*
- o CI 674: Advanced Topics in Qualitative Research Methods. University of Kentucky. Topic: Collecting, using, and reusing interview data.
- LIS 6713: Doctoral Research Methods. University of Oklahoma. Topic: Qualitative interviewing research methods.
- o ILS-Z640: Seminar in Intellectual Freedom. **Indiana University.** Topic: *Implementing Intellectual Freedom*.
- WRD 406: Designing for Usability and Accessibility. University of Kentucky.
 Topic: Notes on Human Subjects Committee of the Institutional Review Board.
- o COM 315: Workplace Communication in a Diverse U.S. Society. University of Kentucky. *Topic: Diversity and inclusivity in the workplace*. [multiple years]
- O CJT 664: Qualitative Methods in Communication. University of Kentucky. *Topic: Telephone and face to face interviewing.*
- o ICT 690: Special Topics: Human Computer Interaction. University of Kentucky. *Topic: Institutional Review Board and ethical issues.* [multiple years]
- o ICT 200: Information Literacy and Critical Thinking. University of Kentucky. *Topic: Copyright, censorship, and intellectual freedom.*
- o ICT 205: Issues in Information and Communication Technology Policy. University of Kentucky. *Topic: Copyright*.
- o ICT 410: Privacy. University of Kentucky. *Topic: Social contexts of privacy*.
- LIS 60600: Foundations of Library and Information Science. Kent State University. Topic: Information access and intellectual freedom.

Indiana University, School of Library & Information Science

- S502: Collection Development and Management
- S522: Social Science Information
- S541: Information Policy
- S542: International Information Issues
- S640: Seminar in Intellectual Freedom

Guest Lectures. Invited to present guest lectures in the following courses:

- o S501: Reference. Topic: Information ethics and services to specific populations.
- o S502: Collection Development and Management. *Topic: Intellectual freedom.*
- o S640: Seminar in Intellectual Freedom. *Topic: Information access and FOIA*.
- o S640: Seminar in Intellectual Freedom. *Topic: Copyright law and open access*.

Selected Awards

2021: College of Communication & Information Faculty Service Award [nominated by peers]

- 2019: College of Communication & Information **Outstanding Advisor Award** [nominated by student advisees]
- 2017: Nominated for Inclusive Excellence Recognition Award
- 2016: Nominated for College of Communication and Information Outstanding Advising Award
- 2015: Nominated for College of Communication and Information Faculty Teaching Excellence Award
- 2012: Third place, Jean Tague Sutcliffe Doctoral Student Research Poster Competition, Annual Conference, Association for Library & Information Science Education
- 2009: Best presentation at Annual Doctoral Student Research Forum, School of Library and Information Science, Indiana University
- 2009: Beta Phi Mu Award for Student Scholarship, Chi Chapter
- 2004-2009: Recipient, GAANN Fellowship (Graduate Assistance in Area of National Need)

Advisory Board Memberships

Integrating Community-Based Learning with LIS Education. Drexel University. Advisory Board member. Project sponsor: The Institute for Museum & Library Services (IMLS). Funding period: July 2019—June 2022.

Service

Editorial Board

- 2022 present: Editorial board, Annual Review of Information Science & Technology
- 2021: Co-guest editor, *Information and Learning Science* (with D. E. Agosto)
 - (Topic: Teaching and learning about misinformation and disinformation)
- 2020 present: Associate Editor, Library Quarterly: Information, Community, Policy
- 2019: Guest editor, Open Information Science
 - (Topic: Access to information—freedom and censorship)
- 2018 2022: Editor, *Journal of Intellectual Freedom and Privacy*

- 2017 2018: Associate Editor, Journal of Intellectual Freedom and Privacy
- 2022 Present: Member, Editorial Board, Journal of Intellectual Freedom and Privacy
- 2015 2020: Member, Editorial Board, Library Quarterly: Information, Community, Policy
- 2014 2017: Member, Editorial Board, Journal of Intellectual Freedom and Privacy

Reviewer

2020 – 2021: Reviewer

• Institute of Museum and Library Services, National Leadership Grants

2010 – present: Manuscript reviewer for the following journals and conferences:

- Journal of the American Society for Information Science and Technology
- Library Quarterly
- Forum Qualitative Social Research
- Journal of Intellectual Freedom and Privacy
- School Libraries Worldwide
- Libraries: Culture, History, and Society
- Library & Information Science Research
- Qualitative Sociology
- Collection Management
- Journal of Sociotechnical Critique
- Journal of Homosexuality
- International Journal of Qualitative Methods
- Annual Meeting of the Association for Library and Information Science Education
- Annual Meeting of the Association for Information Science and Technology
- iConference
- Information Ethics Roundtable
- International Congress on Qualitative Inquiry
- American Conference on Information Systems
- Awards Committee for SIG-Social Informatics Research Symposium

National Service

2020 - present: ASIST Publications Committee

2018 – present: Founder and leader of PERSIST peer mentoring/support group

- 2017: Coordinating Special Interest Group—Information Ethics and Policy workshop: *The new information state: How information ethics and policy affect everyone.* Association for Information Science and Technology Annual Meeting, Washington D.C.
- 2016 2017: Chair for Special Interest Group—Information Ethics and Policy (Association for Information Science and Technology)
- 2015 2016: Chair-elect for Special Interest Group—Information Ethics and Policy (Association for Information Science and Technology)

University of Kentucky (University-wide service)

- 2021 2022: "Post-COVID" Fall Planning Committee (nominated by peers) Note: Stepped down due to sabbatical
- 2021 2022: University Senate Council (leadership team) member (elected by peers) Note: Stepped down due to sabbatical
- 2021 2022: Senate ad hoc sub-committee Faculty Oversight of Courses
- 2020 2022: University Faculty Senate (elected by peers)
- 2020 2022: University Faculty Senate Distance Learning and eLearning Committee
- 2020 2021: Reopening Campus Human Resource Workstream (faculty representative, appointed by leadership)
- 2017 2020: Diversity & Inclusion Officers roundtable
- 2018 2019: Culture of Conversation Steering Committee
- 2017 2019: Alternative member, Institutional Review Board

College of Communication and Information Service

- 2018 2019: College Search Committee for new Dean (appointed by leadership)
- 2018 2020: College Faculty Council (elected by peers)
- 2017 2020: Chair, Diversity & Inclusion Committee (College Diversity Officer) (appointed by leadership)
- 2014 2016: Diversity & Inclusion Committee member
- 2013 2014: College Faculty Council (elected by peers)

School of Information Science Service

- 2021 2022: Convener, Curriculum Committee
- 2021 2022: Chair, ad hoc strategic planning committee
- 2020 2021: Convener, Promotion & Tenure Committee
- 2020 2021: Search Committee
- 2020 present: Curriculum Committee
- 2019 2020: Chair, Search Committee (4 concurrent searches)
- 2018 2020: Promotion and Tenure Committee
- 2018 2019: Graduate Council representative
- 2018 2019: Convener, Diversity Committee
- 2016 2017: Curriculum Committee Convener
- 2015 2016: Convener, ad hoc committee for Graduate Program
- 2015 2016: Planning Committee member
- 2013 2015: Faculty advisor for student group Library & Information Science Student Organization (LISSO)
- 2012 2015: Curriculum Committee member; chair 2013-2014
- 2012 2013: Diversity & Inclusion Committee member

Profession Service

- 2021 Present: Member, Kentucky State Board for the Certification of Public Librarians
- 2014 2018: Member, Kentucky State Board for the Certification of Public Librarians

Community

2022 – present: Founder & Leader, Banned Books Reading Group

2015 – 2016: Volunteer, Kentuckiana Epilepsy Foundation Annual Walk (photographer)

2014 – 2016: Volunteer, God's Pantry Food Bank (average 10-15 hours per month)

Indiana University School of Library and Information Science

2011 – 2012: SLIS Curriculum Steering Committee member

2011: Indiana University 9/11 Commemoration Committee member (university-wide committee)

2007 – 2008: Coordinator of SLIS Friday Conversations/ Brown Bag presentations